

# Login & Landing Page Clinical Ink Web Portal

## Quick Reference Guide



Direct Data Capture  
eSource | eCOA | ePRO

## Login:

1. Navigate to: <https://portal.clinicalink.com> using Google Chrome or Mozilla Firefox web browsers.
2. Enter User Name and Password.
3. Click Sign In.



1

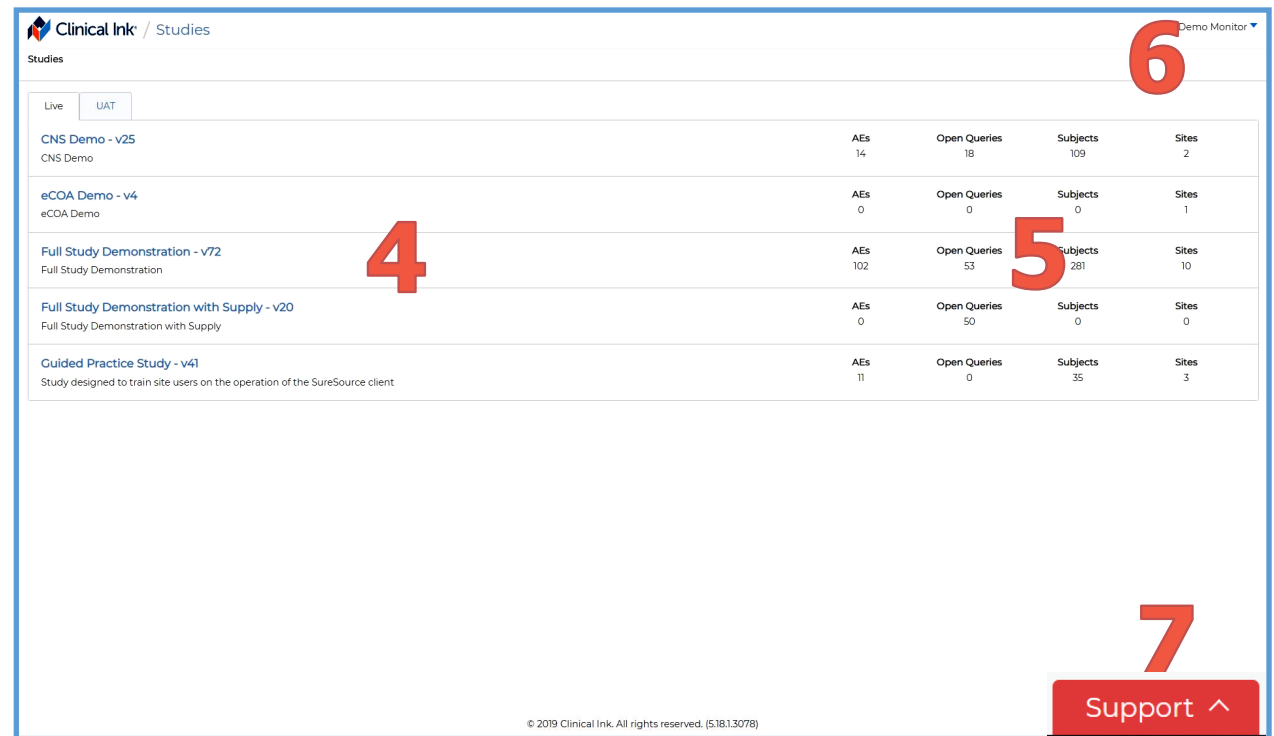
2

3

## Landing Page Features

When you first log into the web portal, you are brought to the landing page. From here, you can:

4. View your assigned studies.
5. View quick study metrics.
6. View Profile settings and log out.
7. Support Tab
  - Contact the Support Team
  - View How To tutorial videos
  - View feature guides
  - Review information Release Notes



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6

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Live	UAT	AEs	Open Queries	Subjects	Sites
CNS Demo - v25 CNS Demo		14	18	109	2
eCOA Demo - v4 eCOA Demo		0	0	0	1
Full Study Demonstration - v72 Full Study Demonstration		102	53	281	10
Full Study Demonstration with Supply - v20 Full Study Demonstration with Supply		0	50	0	0
Guided Practice Study - v41 Study designed to train site users on the operation of the SureSource client		11	0	35	3

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Support ^

## Features of the Landing Page (cont.)

### Support Tab

#### 8. Support Contact information

#### 9. How to video links

#### 10. Release notes

### Profile Settings

#### 11. In the profile settings window:

- Choose language date format.
- Change Password.
- Set security questions .

Contact	How To Videos	Release Notes
<p>Customer support can also be contacted directly via phone or email.</p> <p>Phone: 1.800.301.5033 (toll free) 1.336.714.7402 (local or international) International Support Phone Directory</p> <p>Email: <a href="mailto:support@clinicalink.com">support@clinicalink.com</a></p>	<p><a href="#">Working with Visit Forms (Insight)</a></p> <p><a href="#">Working with Subject Charts (Insight)</a></p> <p><a href="#">Working with Data Tables</a></p> <p><a href="#">Getting Started with Capture</a></p> <p><a href="#">Getting Started with Insight</a></p> <p><a href="#">View All Videos</a></p>	<p><a href="#">CI Capture Version 6.1.0 - 12/29/2018</a></p> <p><a href="#">Clinical Ink Portal Version 5.18.0 - 12/29/2018</a></p> <p><a href="#">Capture (Tablet) Version 6 - 9/6/2018</a></p>

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#### Profile Settings for demomon

General

Password

Security Questions

Privacy

First Name:

Demo

Last Name:

Monitor

Printed Name:

Demo Monitor

Email Address:

supportaccounts@clinicalink.com

Language:

English

Date Format:

dd-MMM-yyyy

Time Format:

Show with UTC Offset

Save Changes

Cancel

Close

# Questions?

If you have any further inquiries,  
do not hesitate to contact our  
Clinical Ink Support Team.

**Online**

<https://clinicalink.com/support/>

**Email**

[support@clinicalink.com](mailto:support@clinicalink.com)

**Phone**

1-800-301-5033 - US Toll Free Number

1-336-714-7402 - Local or International  
Number

**Web Portal Support Videos and Guides**

[https://portal.clinicalink.com/portal/  
howToVideos.html](https://portal.clinicalink.com/portal/howToVideos.html)

Please note: You must login to the portal before the link is active.

